



May 15, 2008

Comments About Mr. Manners:

This Spring, the University of Montana School of Business Administration hired Mr. Manners to do a "Dining Etiquette" Workshop as part of our Career Development Program for our students.

It was a pleasure working with Mr. Manners to design the one-hour workshop to meet our specific needs – that of an interview dining situation & the proper etiquette for this type of business meal. He provided his usual curriculum outline & allowed us to pick & choose the items from it that we wanted covered, as well as to add our own topics to the list.

It was a lot of information to combine into a one-hour workshop but Mr. Manners did a great job organizing the material in a logical manner & presenting it in a fun, entertaining, & very memorable way so that students could recall the proper etiquette even in a pressure-filled situation like an interview. He uses analogies to help students relate the etiquette rules to everyday events & items. This greatly increases their recall on the seemingly illogical minutiae involved in proper dining etiquette.

His use of humor, questions for the students, & stories of embarrassing etiquette situations, etc. also helped make the workshop entertaining as well as informational. Mr. Manners is passionate about teaching young people how to be appropriate in professional settings & the students appreciate his dedication to the topic as well as the depth of his knowledge. We highly recommend Mr. Manners for any workshop or training setting relating to etiquette.

Sincerely,

Janel Queen  
Director of Career Advancement  
University of Montana Business School